



# Important Consumer Dehumidifier Service Repair Information



## The Problem...

In some Whirlpool-built dehumidifiers, certain internal components including wire terminals and switches can overheat. This can result in fire and cause personal injury or property damage.

Whirlpool, working in close cooperation with the Consumer Product Safety Commission, has voluntarily recalled its dehumidifiers to repair this problem.



## The Solution...

The cabinet was removed to expose the control panel and internal components inside the dehumidifier.



Once the service technician checked all of your units connections, the wire harness, bucket switch, de-icer and control panel assemblies were replaced.



# The Solution...

Replacement parts are designed to ensure the safe and normal operation of your dehumidifier.

The technician also cleaned your unit by removing all dust and rinsing the water bucket.



Lastly, a black circle was added next to the serial number tag. This black circle signals that your dehumidifier has been repaired and is safe to use.

# What You Can Expect...

Your dehumidifier has been completely repaired and is safe to use.



Whirlpool Corporation is providing you with one additional year of warranty coverage on your dehumidifier. This warranty will cover your unit for one year from the date it was repaired, in connection with the recall, or for an additional year beyond the original warranty. The terms, conditions, and limitations of the original warranty apply to this extended warranty. Should you require service, and your unit is either a Whirlpool® or Comfort-Aire® brand, please call 1-800-253-1301. If your unit is a Kenmore® brand, please call 1-800-4-MY-HOME. PLEASE KEEP THIS IN YOUR FILES AS PROOF OF YOUR ADDITIONAL WARRANTY COVERAGE.

---

Model #	Serial #	Date of Repair
---------	----------	----------------

## WHIRLPOOL SERVICE PROVIDERS:

When submitting your claim, please list R11125 in the "Special Authorization Number" block.

---

Service Technician